In the know
Surrey and Sussex

Priority: 5 4 3 2 1

CRIME PREVENTION

Book Your Dream Holiday Or Short Break Safely And Avoid Becoming A Victim Of Holiday Fraud

Get Safe Online - Safe Holiday Booking Campaign

With spring approaching thoughts naturally start to turn to holidays – so, dream holiday or short break… book it safely, and don't become a victim of holiday fraud!

Thousands of people in the UK become victims of holiday fraud every year, duped by fake websites, advertisements, emails, social media posts, texts or phone calls. They lose their holiday and their hard-earned money. Holiday fraud can apply equally to exotic, sun-drenched holidays or UK caravan breaks, ski chalets or pilgrimages, city breaks or flights and train journeys.

Your 10 top tips for Safe Holiday Booking to avoid holiday fraud:

- Thoroughly research accommodation, flights, cruises or package holidays advertised on private advertisements, to check that they are authentic.

- Check that accommodation really exists by finding it on Google Maps and looking for third-party reviews and recommendations. If you can, call the owner/agent directly. If the number is not provided, email and request it.

- Check reviews on TripAdvisor or similar sites.

- Remember that paying by credit card means more chance of getting your money back if something goes wrong.

- Never transfer money in payment for accommodation or travel. If you do and it's a fraud, your bank will not be obliged to refund your money.

- Confirm that travel agents and tour operators are members of trade associations such as ABTA or ATOL. You can do this on these bodies' websites.

- If paying online, type in the website address you know to be correct (instead of following a link), ensure the payment page is secure (begins with 'https' and has a locked padlock in the browser window frame).

- Be wary of unusually cheap holidays or high deposits.

- Check terms and conditions prior to making any payment.

- Keep confirmations and payment receipts, and check statements for irregular entries.

For everything you need to know about booking holidays and travel online safely: www.getsafeonline.org/safebreaks

#safebreaks

To contact Sussex Neighbourhood Watch please E-mail enquiries@sussexnwfed.org.uk or visit www.sussexnwfed.org.uk.

Message Sent By
Derek Pratt (Sussex) (NHWN, Administrator, Sussex)

To reply or forward this email please use the buttons below or these links: Reply, Rate, Forward / Share.

To login to your account, click here, To report a fault, click here

You are receiving this message because you are registered On In The Know - Surrey and Sussex. Various organisations are licenced To send messages via this system, we call these organisations "Information Providers".

Please note that this message was sent by Neighbourhood Watch and that Neighbourhood Watch does not necessarily represent the views of In The Know - Surrey and Sussex or other Information Providers who may send you messages via this system.

You can instantly review the messages you receive and configure which Information Providers can see your information by clicking here, or you can unsubscribe completely, (you can also review our terms and conditions and Privacy Policy from these links).

This e-mail communication makes use of a "Clear Image" (gif) to track results of the e-mail campaign. If you wish to turn off this tracking for future e-mails, you can do so by not downloading the images in the e-mail itself.