

Small Electricals, Textiles & Batteries

Briefing Note

Background

HDC are trialling a new service for the collection of small electricals, textiles and batteries from 25 May for 8 months. There are two ways in which the items are being collected:

1. Small Electricals & Textiles via a Booking Service
2. Batteries via the kerbside

Small electricals and textiles can be booked via an online form which will provide a date for collection to the customer. The customer will be asked what type of items they're having collected and how many bags of each. The form will automatically provide a booking date for collection and the customer will be asked to leave their items out in a tied plastic bag or black sack. **It is very important that items are kept clean and dry.** The driver / operative for the service will assume that the items will be left on the door step unless the customer specifies a different area for collection.

Batteries will be collected via the kerbside utilising baskets in situ on the Refuse Collection Vehicles (RCVs). Residents will be asked to place batteries in a plastic bag, such as a sandwich bag and put the bag on top of their recycling or rubbish bins on collection day.

Batteries cannot be collected with garden waste bins.

To ensure minimal use of plastic bags, we're asking residents to store batteries until they have enough to fill a sandwich bag and have it securely closed. We don't want one or two batteries placed out for collection as there is a risk the bag could blow away.

Collections from flats

The service is available to all households including flats. It is expected that occupiers of flats will identify where they will be leaving their items on the form, such as 'within the bin store.' For batteries, residents will be asked to leave them in an obvious place in the bin store the day before, or day of collection.

Unacceptable Items

Should items be left out that are not acceptable, mixed with items (such as textiles and electricals together), or be wet or dirty, the operator will refuse them and this will be logged on the form. The customer will receive an automatic email to explain the problem and can rebook the collection free of charge.

Overfilling cages

In order to be in line with health and safety practices, cages on the vehicles cannot be overfilled. Therefore, if a resident does not have their batteries collected it is because there is not enough room to safely remove them. Residents are encouraged to bring the batteries back in and place them out on their next collection day.

What happens to the items after they are collected?

HDC have partnered with JMP Wilcox for the textiles off-take. Wilcox hand-sort each item collected and reuse or recycle over 98% of the textiles they receive.

MDJ Light Bros. will be providing the off-take for small electricals and batteries. Light Bros. break down small electricals into their component parts and recycle them into something new.

Communications

Key communications for the project launch will be via a bin hanger on every individual householder's bin and a leaflet delivered direct to every flat dwelling in the district. The hanger and the leaflet have slightly different messaging due to the target audiences (houses / flats). Additional communications will be in the form of articles, adverts, display advertising on our Refuse Collection Vehicles (RCVs), van wrap and social media.

Design concepts for the hanger and leaflet are below:





batteries

Recycle your batteries on your bin collection day

Put your batteries in a small, clear plastic bag (such as a sandwich bag) and place the bag on top of your blue-top recycling bin or your green-top refuse bin on collection day.

Please do not put batteries inside your recycling or rubbish bins.

What batteries can I recycle?

Acceptable 	Not Acceptable 
<ul style="list-style-type: none"> ✓ 6V ✓ D ✓ C ✓ AA ✓ AAA ✓ 9v ✓ Button ✓ Mobile phone batteries 	<ul style="list-style-type: none"> ✗ Those left inside an electrical appliance. These should be removed and placed out for collection in a separate bag on top of your rubbish or recycling bin. ✗ Batteries with trailing wires ✗ Children's ride-on toy batteries ✗ Corroded batteries ✗ Motorbike batteries ✗ Industrial batteries ✗ Sealed lead acid / gel batteries ✗ 12V leisure batteries

When you are finished with me, pop me in the recycling bin!






electrical **mixed textiles & clothes**

Book a FREE collection of small electricals and textiles!

We'll collect all your unwanted textiles and broken small electricals for free.
We can collect the following:

- ✓ Kettles
- ✓ Irons
- ✓ Hairdryers
- ✓ Radios
- ✓ Electronic toys
- ✓ Power tools
- ✓ Clothes and shoes
- ✓ Duvet covers
- ✓ Belts and handbags



Small electricals are processed at a specialist facility which breaks down the component parts and then recycles them into something new.



Textiles are sorted into grades by hand at a processing facility and then sent on for reuse and recycling.

For a full list of acceptable items and to book a collection visit:



www.horsham.gov.uk/recycling

Recycle your batteries on your bin collection day



Horsham District Council are trialling a new, convenient way to recycle your batteries.

Simply place your batteries in a small, clear plastic bag (such as a sandwich bag) and place the bag in your communal bin store ready for collection. Make sure you put the bag somewhere that will be obvious to our collection crews and only put it in there on your collection day or the day before.



What batteries can I recycle?

Acceptable 	Not Acceptable 
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Book a **FREE** textiles and small electricals collection

Horsham District Council are trialling an exciting new way to recycle your unwanted textiles and broken small electricals.

Book online and we'll collect textiles and small electricals for free! Just leave your items out in a plastic bag on your booked collection day and keep them clean and dry.

We can collect the following:

- ✓ Kettles
- ✓ Irons
- ✓ Hairdryers
- ✓ Radios
- ✓ Electronic toys
- ✓ Power tools
- ✓ Clothes and shoes
- ✓ Duvet covers
- ✓ Belts and handbags

For a full list of acceptable items and to book a collection visit:

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www.horsham.gov.uk/recycling

Van Wrap

In addition to the direct communications, the van used to provide the service will be branded as below:



Aims and Objectives

The trial will aim to achieve a 10% – 20% capture rate for textiles and electricals within the general waste stream which represents 125 tonnes of textiles and 20 tonnes of small electricals. We also aim to collect 2 tonnes of batteries. In addition, this project will aim to remind and reinforce residents of the importance of recycling and the ease of the new service to avoid these items going to waste.

Evaluation and Future Development

The Project Team will report quarterly to the Project Board on progress, capture rates, operations, take-up of online form, budget, resident feedback and risk management. At the end of the trial this collection methodology will be assessed and compared with other Waste Collection Authorities providing a new service to evaluate best practice and inform HDC how to deliver this service in the future.

Acceptable Items

Our new webpage for the service will provide a comprehensive list of acceptable items and be available via www.horsham.gov.uk/recycling (please note this link will not be live until launch)

Textiles

HDC have secured Wilcox Textile Reclaimers & Processors to provide the off-take for the textiles collected as part of the trial booking service. Wilcox have supplied the following statement to explain their process:

“All bags collected go through a thorough sorting process to determine type and quality. We sort in up to 200 grades using a highly trained workforce. Every garment collected will be checked by a member of staff and graded accordingly. Results achieved are reuse (77.9%), recycling (20.8%), disposal and non-textiles recycling (1.3%) to support the waste hierarchy.”

A list of acceptable and non-acceptable items is below:

Acceptable ✓	Not Acceptable X
Used clothing	Wet, damp or dirty items
Paired shoes, hats, belts & handbags	Books or bric-a-brac
Sheets, pillow cases, duvet covers	Off-cuts of fabric
Towels & tea towels	Duvets & pillows
Curtains	Any non-clothing items not shown in the acceptable list

Small Electricals

MDJ Light Bros. have agreed to provide the off-take for the recycling of small electrical items collected via the trial booking service. Any items contained within the non-acceptable list can be recycled or disposed of safely at a local Household Waste Recycling Site (HWRS). Ink cartridges can be recycled using a local drop off point via a Terracycle Scheme. Please refer to the [Sussex Green Living website](#) for further information. A list of acceptable and non-acceptable items is below.

Acceptable ✓	Not Acceptable X
<p>Home Entertainment & Toys:</p> <ul style="list-style-type: none"> • Answering machines • Cameras and camcorders • Computers for cycling, driving, running, rowing etc • DVD players • Electronic toys and games • Games consoles and controllers • Headphones • MP3 players and iPods • Microphones • Mobile phones and landline phones • Musical instruments • Portable fitness equipment e.g. vibration plate, toning belts • Remote controls • Routers and set top boxes • Speakers, smart speakers, stereos, Hi-Fis, portable stereos, audio amplifiers, CD and cassette players, radios • Sports equipment with electric or electronic components 	<ul style="list-style-type: none"> • Fluorescent tubes and energy saving light bulbs • Gas cylinders from hair styling equipment • Glass or ceramic electrical items (e.g. slow cookers or glass kettles) • Printers, ink cartridges and toners • Microwave ovens • Oils, perfumes or other liquids from an electrical device (e.g. diffusers)

- Turntables
- TVs, monitors and digital photo frames, up to 26" on the diagonal. For screens larger than 26" you can book a [large item collection](#)

Household Appliances:

- Air purifiers and fresheners (remove perfume or oil and dispose of safely)
- Automatic peelers, can openers and jar openers
- Blenders and smoothie makers
- Clocks, including alarm clocks
- Clothes steamers
- Coffee machines, including coffee grinders
- De-humidifiers
- Dictaphones
- Diffusers
- Electric blankets
- Electric knives
- Extractor fans
- Extension cables and extension leads
- Fans (e.g. small ceiling fans or desk)
- Fan heaters
- Food processors, choppers, and food mixers (handheld and stand)
- Fryers/Air fryers
- Hand held vacuum cleaners, dust busters and steam cleaners
- Heat pads
- Hot water dispensers
- Grills
- Ice cream makers
- Irons
- Juicers and pressers
- Hot plates
- Kettles
- Kitchen scales (remove batteries)
- Multi cookers
- Omelette makers
- Toasters, including sandwich toasters
- Sodastreams
- Travel adaptors

Lighting:

Small domestic light fittings can be recycled through our booking service if they comprise an electrical connection. Examples include:

- Bike lights
- Ceiling lights
- Christmas tree, fairy and string lights
- Desk / table lamps
- Pendant light cables
- Torches (remove any batteries)
- Wall lights

Personal Grooming Appliances:

- Bathroom scales
- Epilators
- Hair clippers
- Hair dryers
- Hair styling tools, including hair straighteners, ceramic rollers and curling tongs
- Nail care devices
- Shavers and trimmers
- Toothbrushes/tooth cleaning tools

Power tools, Gardening & DIY:

- Angle grinders
- Circular saw
- Electric screwdriver
- Extension lead
- Garden pruners
- Garden saws
- Glue and heat gun
- Jigsaw
- Mini saw
- Multi tools
- Impact drivers
- Nail gun
- Power drill
- Rotary multi tool
- Routers
- Sander / planer
- Sewing machine (small)
- Shears
- Soldering iron
- Tile cutter

Smart devices and IT Equipment:

- Baby monitors
- Calculators (pocket and desk)
- Electrical and electronic typewriters
- Fax machines
- Go-Pros
- Headsets

- IT accessories (e.g. mouse, dongles)
- Keyboards
- Monitors and screens up to 26" on the diagonal. For screens larger than 26" you can book a [large item collection](#)
- Sat Navs
- Scanners (not if integrated with a printer)
- Smart watches
- Webcams

Monitoring and control instruments:

- SMART energy screens
- Smoke alarms / detectors
- Carbon monoxide detectors
- Thermostats / temperature control devices
- Timers (cooking)
- Timers (lights)

Batteries

MDJ is also providing the off-take for batteries which will be collected from the kerbside via our Refuse Collection Vehicles (RCVs).

Acceptable ✓

- 6V
- D
- C
- AA
- AAA
- 9v
- Button
- Mobile phone batteries

Not Acceptable X

- Those left inside an electrical appliance. These should be removed and placed out for collection in a separate bag on top of your rubbish or recycling bin.
- Batteries with trailing wires
- Children's ride on toy batteries
- Corroded batteries
- Motorbike batteries
- Industrial batteries
- Sealed lead acid / gel batteries
- 12V leisure batteries