

Get help moving to Universal Credit

If you've received a Universal Credit Migration Notice, one or more of your current benefits will end soon and, if you still need financial support, you will have to make a claim for Universal Credit instead.

You should make your claim for Universal Credit before the deadline date on your letter. If your letter does not have a deadline date, you don't need to claim yet unless you want to.

If you need help moving to Universal Credit, we can support you. We can help you understand what your Migration Notice means for you and help you make your claim for Universal Credit.

Get In Touch

We have a specialist Universal Credit Help to Claim team that can support you over the phone or by webchat.

Our advisers have access to both language and BSL interpreting services, and all our services are completely free of charge and confidential.

Call us free on
0800 1448 444

(Monday - Friday, 8am - 6pm)



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